



Meritus Mutual Health Partners in Receivership  
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## Meritus Update

October 24, 2016

As you are aware, on August 10, 2016 the Maricopa County Superior Court placed Meritus Mutual Health Partners and Meritus Health Partners into Receivership, Cause No. CV2016-011872. Leslie R. Hess, Interim Director of the Arizona Department of Insurance, was appointed as Receiver of both Meritus entities.

The Receiver is in the process of evaluating claims, the proof of claims process under Arizona law and the potential for alternative resolutions, if any. There is no further action to be taken by providers that have already submitted their claims to either Meritus entity. ***Please stop resubmitting claims*** as this adds to the administrative costs of the receivership estate, which reduces the amount of money available to pay claims.

The Receiver will contact you with additional information about claims as appropriate. There is no further action for you to take at this time. Please monitor the Meritus website at [www.meritusaz.com](http://www.meritusaz.com) for updated information regarding the receivership. All documents filed with the Court will be posted on the Meritus website. Should you wish to be added to the Master Service List in order to directly receive all legal pleadings filed in Cause No. CV2016-011872, please contact:

Darren Ellingson, Special Deputy Receiver  
Raintree Corporate Center I  
15333 North Pima Road, Suite 305  
Scottsdale, AZ 85260  
[dellingson@meritusaz.com](mailto:dellingson@meritusaz.com)

A.R.S. § 20-1072 prohibits providers contracted with Meritus Health Partners from balance billing members for any amount owed by Meritus. Please ensure your office is not balance billing Meritus Health Partner members as you may be held liable for treble damages.

Please note our physical address change:

Raintree Corporate Center I  
15333 North Pima Road, Suite 305  
Scottsdale, AZ 85260

Call us toll-free at (855) 755.2700 or (602) 957.2113  
You can also email your questions to [complaints@meritusaz.com](mailto:complaints@meritusaz.com)