



Meritus Mutual Health Partners in Receivership  
Meritus Health Partners in Receivership

March 13, 2017

Subject: **Notice of Temporary Restraining Order Prohibiting Enrollee Collections, and Proof of Claim Process Update**

Dear Provider,

This letter is to inform you of the outcome of the hearing regarding the Receiver's Petition for Order Approving Liquidation Plan held on March 8, 2017, in the Arizona Superior Court in Maricopa County with The Honorable Daniel Martin.

The Court approved the Receiver's Liquidation Plan, which establishes a proof of claim procedure and imposes a temporary restraining order. The temporary restraining order prohibits any provider of medical services from recovering balances due from Meritus enrollees. The restraining order will remain in full force and effect until Meritus has provided your office with a new Explanation of Benefits. The Explanation of Benefits will be provided over the next few months. Until you receive that Explanation of Benefits, you must cease all efforts to collect from Meritus enrollees. This includes efforts by collection agencies or anyone else acting on your behalf.

Additional information regarding the Proof of Claim process will be sent to your office by the Receiver in the near future. If you have already submitted your claims to Meritus, no further action is required at this time. You will receive a Proof of Claim packet that will include your inventory of outstanding claims on file including the outcome of any appeals. The packet will also explain the procedure for you to reconcile your Meritus accounts with the Receiver.

Please continue to monitor the Meritus website for updated information. All petitions and orders filed with the court can be reviewed on the Meritus website at [www.meritusaz.com](http://www.meritusaz.com).

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